



## Supporting document (Canadian residents) Request for reimbursement of one-year subscription fees to the Robine mobile alarm system



Advanced protection services to counter violence against oneself

EyeNation: authorized provider of IVAC security measures: # RF1006097475

1. Applicant Information

First name	Name
Address	
City	Zip code
Province or territory	
Residence telephone	Cell.Phone
Email	
Lawyer or another person acting as representative.	

2. Installation of a mobile alarm

Please specify why a mobile protection alarm would promote your social reintegration and/or protection.

- This would increase my physical safety and sense of security;
- I need to ensure my protection during my travels (work, groceries, child daycare, etc.);
- The aggressor(s) does not comply with the [commitment of peace bond \(810\)](#) or communication issued by a judge;
- I need to ensure my protection at work, at school or in a sport environment;
- I need supervision during high-risk events (e.g., during meetings with malicious people or during a transfer of childcare);
- Whether I have a home alarm or not, I still want to obtain a mobile alarm to ensure my protection when traveling outside the home and thus promote my social reintegration (LAPVIC law chap. 62).
- I suffer from [post-traumatic stress disorder](#) diagnosed by my psychiatrist and he recommends mobile protection to reduce my feeling of intense fear (please attach the medical report).

Other reasons \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_

3. Victim Service Information ([Canadian Victim Services Directory](#))

Name of Victim Services \_\_\_\_\_  
 \_\_\_\_\_

File Number \_\_\_\_\_

Name of your agent \_\_\_\_\_

- I am a resident of Québec (14+): The regulation under **the "Act to assist victims of criminal offences"** and **"to promote their recovery"** (RALAPVIC) may authorize the reimbursement of mobile protection expenses for the person's reintegration into society ([LAPVIC P-9.2.1 Chapter 62](#)) even if the indictable offence was committed outside Québec.

Additional explanations \_\_\_\_\_  
 \_\_\_\_\_

## The Robine mobile alarm for increased security at home and when traveling.



**Mobile alarm:** Panic button with live video supervision by our central 24/7 ULC certified and recorded at the Private Security Office.

Included with the alarm: Admissibility in evidence of your audio and/or video recordings:

**Cloud recording:** Keep all your recordings in their native (original) formats by saving them directly in a secure cloud vault. Your audio/video recording can then be used in court.

**Authentication certificate:** Automatically generated with each recording, it allows you to establish the circumstances of your audio/video recordings.

- GPS location of where your recordings were captured.
- Metadata [chain of custody](#) required by courts.

Our 24/7 supervision center keeps information on your particular situation and manages the interoperability of all your protection devices (home alarm, surveillance cameras) allowing this information to be shared in order to improve police interventions, if necessary.

Always call 9-1-1 for any crime in progress or when you need immediate intervention. See: [Robine Mobile Alarm Terms and Conditions](#)

#### 4. Mobile alarm provider information

Website <https://robine.app>

**Robine mobile alarm is powered by EyeNation®**

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Please send this supporting document to your victim service attesting to your claim for reimbursement.

An EyeNation agent will contact you as soon as they receive payment from your victim service agency.

EyeNation

7726 Jarry Anjou, Quebec H1J 2M3

☎ (873) 339-6602

✉ [info@eyenation.org](mailto:info@eyenation.org)

Télécopieur: (514) 800-2123

Amount: 993.26\$

GST: 49.66\$

QST: 99.08\$

Total: 1,142.00\$\*

\*Request denied

\* For any refusal or if there is no compensation program currently in effect in your region for the reimbursement of an alarm, we encourage you to forward your request to your Member of Parliament. The latter can help you get a refund. ([Search for one MP per constituency](#))

There is no compensation program currently in place for the reimbursement of an alarm.

My application was denied. Explain why: \_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_